



COMMUNICATIONS

3/31/2021

Bria Installation

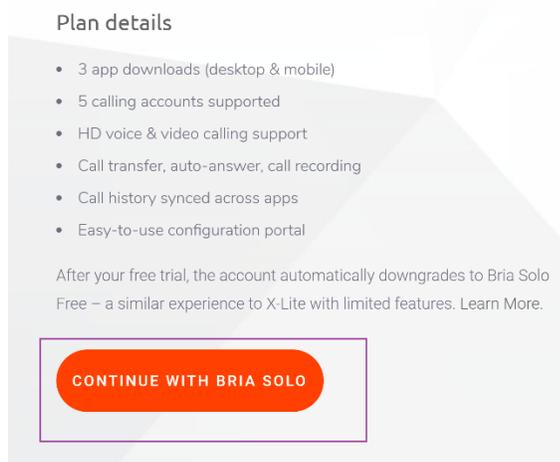
Configuration - Softphones

Support Department

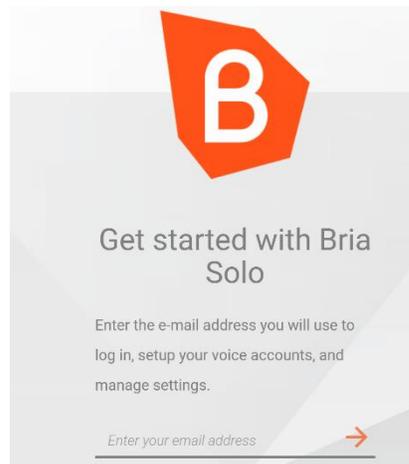
Bria Account Opening

This procedure explains how to configure your new Bria account

- 1) Go to <https://www.counterpath.com/plan-select-solo/>
- 2) Select **Continue with Bria Solo**



- 3) Enter an email then click on the arrow





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4) Enter a password then click on the arrow

The screenshot shows a mobile app interface for creating a new account. At the top is the Bria logo (an orange shield with a white 'B'). Below it, the heading 'Select a password.' is displayed. The text explains that the password will be used for logging into the Bria Solo portal and client apps. At the bottom, there is a text input field labeled 'New Account Password' and an orange arrow pointing to the right.

5) Enter first and last name to identify the account holder

The screenshot shows a mobile app interface for entering profile details. At the top is the Bria logo. Below it, the heading 'Enter profile details' is displayed. The text asks the user to provide a name for communication and billing. There are two text input fields: 'First Name' and 'Last Name'. An orange arrow pointing to the right is located at the bottom right of the 'Last Name' field.

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6) Accept the term and conditions

We're committed to your privacy. To provide you with Bria Solo, we will need to store and process your personal data. As well, we use the information you provide to contact you via email about our relevant content, products, and services. You may unsubscribe from these communications at any time. For more information, check out our [Privacy Policy](#).

I consent to CounterPath storing and processing my information to enable Bria Solo and receive relevant communications via email.

[Accept Terms and Create Account](#)

7) Click on **First Setup**



Welcome to Bria!

To get started, follow the steps in the set up process below. Once you configure your voice account and download Bria you are ready to start making calls!

[First Step
Set Up a Voice Account](#) >

8) Select **Configure SIP Settings**

Set Up a Voice Account

The Bria experience is centered around world class call control and voice quality. Select one of the options to get started creating your first voice account.

Have your own PBX or SIP Server?

If you have your own PBX or SIP server, you can enter the settings needed to connect to your voice service.

[Configure SIP Settings](#)

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- 9) Fill all the text boxes highlighted in the screenshot below then click on **Configure Service Settings**. Make sure your domain is **pbx01.panorion.com** with **no space before or after** the domain name.

If you don't know your username and password, please communicate with [SN Communications](#) support team.

Configure a Voice Account

Enter the general account information for your initial voice account. You can add up to four more voice accounts from the Voice Accounts page later.

DOMAIN pbx01.panorion.co	PORT Auto
SIP USERNAME/CALL ... 1234*1234	AUTHORIZATION USER... 1234*1234
SIP/VOICE PASSWORD 1224	CALL DISPLAY Optional

Next Step
Configure Service Settings

- 10) Enter *95 in **Voicemail Number** field then click on **Download a Client App**

FIREWALL

METHOD
None

FIREWALL SERVER URL
Optional

FIREWALL USER
Optional

FIREWALL PASSWORD
Optional

VOICEMAIL

VOICEMAIL NUMBER
*95

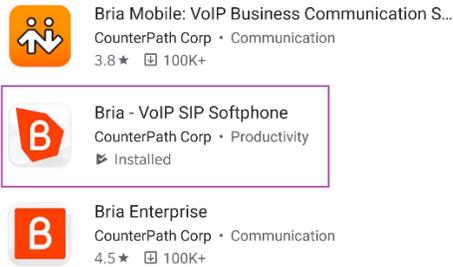
Next Step
Download a Client App

- 11) Click on **Setup Completed**. You will download directly from your phone the client softphone.

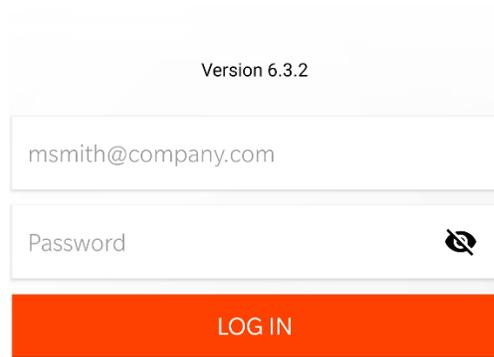
Installing Bria Software

Below are the steps to download and configure Bria

1) Download Bria



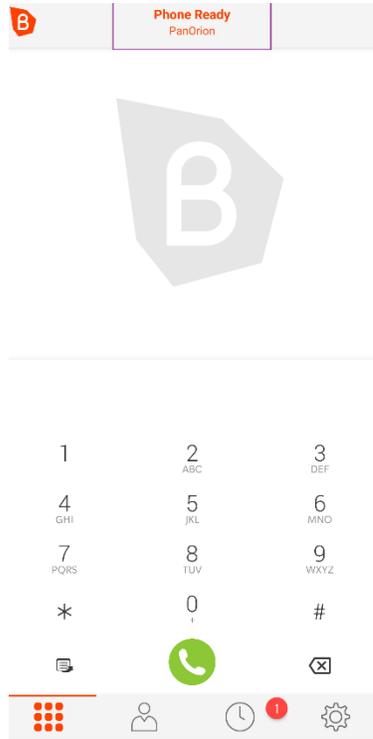
2) Double-click on the application then enter the username and password from the previous section. You will be immediately connected and ready to make your first call.



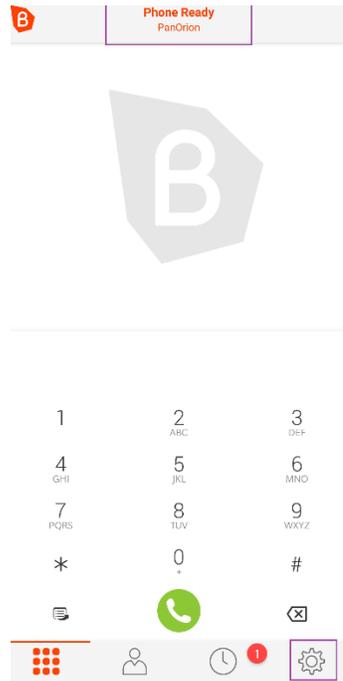


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3) Make sure your phone status is **Phone Ready**



4) If you have a different status. Go to the **Parameters**



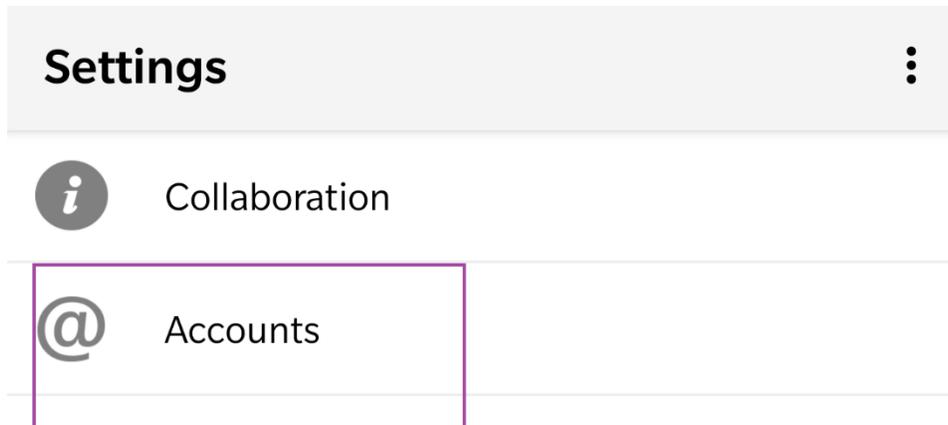
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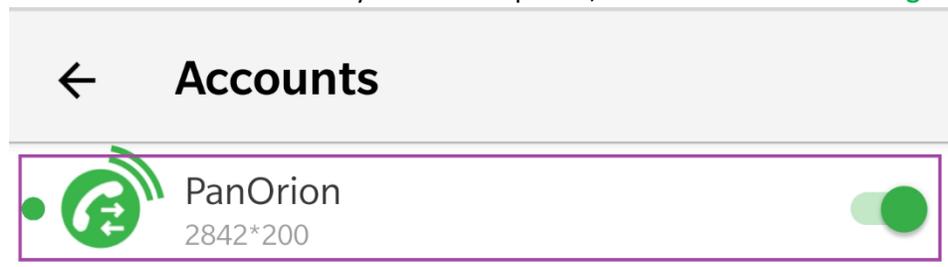


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5) Click on **Accounts**



6) If you are unable to make a call from your Bria softphone, make sure the account is **green**



Disconnecting from your Bria Softphone

This procedure explains how to disconnect from your Bria softphone.

1) Go to **Parameters**



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2) Click on the 3 vertical dots in the upper right then click on **logout**

